

Research Article

Pandemic Era is now an Opportunity for Library Professionals to Transform Libraries - Study

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A B S T R A C T

COVID-19 is a global health crisis, Pandemic extended as a wave in all continents. Library professionals were looking for the correct solution to provide possible services to these important situations. There is need to be familiar with the latest strategy to help pandemic users such as: several important strategies, including health awareness programs, provide research support and meet research needs from regular readers. During COVID-19, just like medical and emergency medical staff, library professionals also need to be ready, to provide the best possible service to students, teachers, researchers and other readers, because reading is a powerful tool, not only does it develop literacy, but it also has the capacity to think differently about the world we live in. But in the face of our new reality, reading is a powerful tool. Libraries needed to foster a new vision of making all services and information ubiquitous and flexible, regardless of geographic limitations or time and space challenges. The purpose of this paper is to understand various libraries, learn from the Pandemic and transform the change in library and library services. This study highlights Pandemic period moment is an organizing opportunity, for every library professionals to change the library. As above quote by Sun Tzu, guides us to look at this an opportunity to improve systems, processes and build a stronger tea.

Keywords: Library services, Pandemic period, COVID-19, Work and Home, Remote Servicing, Modern Information Networks, Virtual Library Service ICT Skill Development, Barriers

"In the midst of chaos, there is also opportunity"-Sun Tzu.

Introduction

In response to the virus's dangerous effects, Higher Educational Institutions (HEI) such as universities, colleges, training centres such as ASC/HRDC, associations, and others have developed innovative academic online programmes and plans that make the most of home leisure time for academic and extension work, with the motto "access/research never stops." As a result, academics are involved in these activities, and they are familiar with online learning

methods/ tools, strategies, and engagement that will be valuable in their professional/ personal growth, and they may utilise themselves as a 'accessible resource' for the teaching community/ society.

Libraries around the world, the source of research activities, would have been wondering which services they should choose and how. Governments around the world are taking different approaches. Many states have advocated a complete closure of the system, but others have stated that they should continue to live as usual (IFLA, 2020).

library. 63% respondents feel still there is lack of knowledge of new technologies. 89% respondents have experienced that after lock down pandemic period, lack of manpower is found in library. 33% respondents expressed that even after pandemic period have not getting support from library staff and 62% Respondents didn't felt motivated. Table 5 and Figure 2, reflected upon the barriers in applying ICT to technology enabled library scenarios need to solve problems.

Conclusion

During this corona crisis, pandemic period teaches that is day-to-day, professional, and research tasks are completed under the maxim "working from home" through digital transformation in online mode. It also teaches that a positive attitude, faith, and hard work are important life tools for dealing with life's crises. Therefore, the situation among scientists is moving towards "digital citizenship." In the future, the emergence of technology and needs will greatly increase the space for such online events. Great anticipation or we can say a chance to learn from the pandemic for the library professionals, in relation to resources, services, skill building, service providing. Recommendation for considerations are such as financial resources to develop library systems that can be used during a pandemic, awareness of emerging technologies for library professionals, access to online databases and publishers by competent authorities that can be used during any pandemic. An intensive training program for library users and for librarians. A public awareness program by library staff that can educate customers about the pandemic.

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